

JOB DESCRIPTION
Senior Developer
Vacancy Ref: A2484

Job Title:	Senior Developer	Present Grade: 8
Department/College:	ISS	
Directly responsible to:	CIS Team Leader or nominee	
Supervisory responsibility for:	Variable according to assignment	
Other contacts Internal: Professional Services Directorates, Members of other teams in ISS, Departmental IT Representatives External: Application Technical Groups, Software Suppliers, External Project Teams		
Major Duties: 1. Design, development and management of bespoke computer software used to manage e-learning data and day to day operation of the University’s online learning processes. 2. Management, support and development of the Virtual Learning Environment (VLE), which is a critical IT component of the University’s administration. 3. Architecture, analysis, implementation, maintenance and development of central databases, applications, websites, services and related infrastructure. Leading in evaluation, planning and deployment of new systems and technologies. 4. Provision of technical advice, guidance and support to members of the University on IT related matters. Including maintaining system documentation to the required standards. 5. Provision of in-depth technical assistance and training to other IT support staff within the University as well as mentoring of junior CIS team members. 6. Escalation of problems to vendor support staff, handling issues from diagnosis to resolution and ensuring that the University’s interests are met. 7. Participation in the variable rota for provision of pre-arranged out of hours support, including responsibility for maintenance, trouble shooting and development tasks on the VLE. 8. To perform such other duties, appropriate to the grade, as may be directed by the Director of Information Systems Services or nominated representative.		